

## **Curriculum Vitae**

Susan K. Boardman, Ph.D.  
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[www.MaritalMediationWorks.com](http://www.MaritalMediationWorks.com)

### **Education**

Ph.D. in Social Psychology, Columbia University, New York, NY, January 1986  
M.Phil., Columbia University, New York, NY, May 1983  
M.A., Teachers College, Columbia University, New York, NY, May 1981  
B.S., St. Lawrence University, Canton, NY, May 1978

### **Honors**

Elected to Membership: Sigma Xi, Scientific Research Honor Society, 1988  
Cum Laude, Honors in Psychology, St. Lawrence University, Canton, NY, 1978

### **Postdoctoral Training**

Basic Interdisciplinary Collaborative Divorce Training. Connecticut Council for Divorce Mediation and the Vancouver Group, North Haven, CT. Instructors: Susan Gamache, Nancy Cameron, and Doreen Gardner Brown. November 2006

Custody and Visitation Mediation Training, New York City Family Mediation Program, Community Mediation Services, Inc., Queens, NY. Instructors: Catherine Friedman, Mark Kleiman, and Michelle Leonard, February 2006

Advanced Training Practicum in Divorce Mediation, Ackerman Institute for the Family and the New York Mediation Group, New York, NY. Instructors: Robert Collins and Marc Fleisher, June 2001

Brief Systemic Therapy for Couples and Families, Ackerman Institute for the Family, New York, NY. Instructor: Peggy Papp, November 2001

Basic Mediation Workshop for Professionals, Mediation Matters, Stamford, CT. Instructor: Carl Schneider, November 1998

Mediation Training, Dispute Settlement Center, Westport, CT. Instructor: Valerie Fischel, October 1996

## **Certifications**

Mediate.com Certified Mediator

## **Professional Experience**

Private Mediation Practice

Fairfield County, CT

June 2005-Present

- Manage a private practice specializing in marital and family mediation to help couples clarify the decision to stay married or separate
- Work with clients in marital mediation to help craft agreements with couples in conflict in order to keep families together
- Through demonstration, exercises, and practice, teach couples communication skills such as actively listening to their partner, paraphrasing, and directly expressing feelings in a non-threatening way to improve communication and to strengthen relationships

Mediator for Custody and Visitation Cases

New York City Family Mediation Program, Community Mediation Services, Inc.

New York, New York

September 2006-April 2011 (program canceled)

- Facilitate a mediated conversation between parents in court-appointed cases who are struggling with child custody and parenting arrangements
- Write up the parenting schedule and custody agreement the parents have agreed upon for court review resulting in parents' maintaining better control over the schedule of their child(ren)
- Review custody agreements with clients before court sessions in order to help clients prepare for court

Private Mediation Practice (Robert K. Collins, Esq.)

Co-Mediation Partner

New York City

September 2001- July 2007

- Co-mediated separation agreements for those choosing separation or divorce

Founder and Director  
Center for Dispute Resolution, University of New Haven  
West Haven, CT

January 1996-June 2000

- Provided training in alternative dispute resolution and communication skills to faculty, staff, and students in order to improve relationships and job performance
- Created mediation services for students and staff of the university in order to resolve conflicts constructively
- Conducted mediation workshops for the university community to increase awareness of the beneficial effects of mediation
- Networked with local Alternative Dispute Resolution agencies to build relationships within the community

### **Teaching Experience**

Adjunct Professor of Psychology  
University of Bridgeport  
Waterbury, Bridgeport, and Stamford, CT

February 2011-June, 2013

June, 2017-Present

- Taught college level accelerated Social Psychology and Personality classes

Adjunct Associate Professor of Psychology and Education  
Teachers College, Columbia University

New York, NY

September 2002-May 2003

- Taught two graduate level courses for Master's and Doctoral students to provide a basic understanding of the Fundamentals of Cooperation, Conflict Resolution, and Mediation
- Advised students, through weekly journals and communication techniques training, on more constructive ways to handle difficult personal or professional situations

Associate Professor of Psychology  
University of New Haven

West Haven, CT

September 1995-June 2000

- Taught courses on The Psychology of Conflict Management (basic course), Conflict Management Practicum (advanced course), Research Methods, and Organizational Behavior at the Master's level
- Developed a Conflict Management Concentration curriculum within the graduate Industrial-Organizational Psychology Program, as well as a Conflict Management Certificate Program open to students not enrolled in the Industrial-Organizational Psychology Program

- Supervised research assistants engaged in data analysis and coding for a research project on personality and conflict resolution style

Assistant Professor of Psychology  
University of New Haven  
West Haven, CT  
September 1989-June 1995

- Taught Master's level courses on The Psychology of Conflict Management (basic course), Research Methods, Organizational Behavior, Communication and Opinion Change, and Tests and Measurements
- Supervised research assistants in order to analyze data for a research project on career success

### **Research Experience**

International Center for Cooperation and Conflict Resolution  
Teachers College, Columbia University  
New York, NY  
September 1987-August 1996

Co-Director of Research  
September 1989-August 1996  
Research Purpose: Train NYC faculty and students in selected schools in social-emotional learning and study the effects on school performance  
Supervisor: Sandra Sandy

- Provided workshops training NYC faculty and students in social-emotional learning to improve their communication skills and academic performance
- Developed measurement instruments for use in the study

Research Associate  
September 1989-August 1993  
Research Purpose: Train faculty and students in selected NYC schools in either cooperative learning, conflict resolution, or both, and determine the effects of the training on academic performance  
Supervisor: Morton Deutsch

- Served as a trainer in negotiation and mediation in order to facilitate these skills among Center staff members
- Consulted with research assistants on data collection and analysis for a conflict resolution school project
- Provided in-house mediation services for Center staff in order to improve communication and resolve conflicts

Director of Research

September 1987-August 1989

Supervisor: Morton Deutsch

- Conducted the previously described research, which included collecting data, supervising research assistants, and analyzing data
- Delivered findings and policy recommendations to various funding agencies through oral presentations and written reports

Senior Research Associate, Institute for Urban and Minority Education (1985 - 1987)

Research Associate, National Center on Education and Employment (1987 – 1989)

Teachers College, Columbia University

New York, NY

Research Purpose: Conducted a four-year research project on the educational, social, and psychological antecedents of career success

Supervisor: Charles Harrington

- Conducted extensive life-history interviews (two hours each) of over 100 adult subjects, and data analysis of hundreds of variables
- Prepared final report to funding agencies

### **Grants and Fellowships**

William T. Grant Foundation, Research on the effects of training in cooperative learning and conflict resolution, 1987-1989. Morton Deutsch, Principal Investigator

National Center for Research on Vocational Education, Research on the effects of training in cooperative learning and conflict resolution, 1987-1989. Morton Deutsch, Principal Investigator

National Institute of Mental Health Postdoctoral Training Fellowship. Teachers College, Columbia University. Sponsor: Morton Deutsch. Co-authored grant to William T. Grant Foundation for development of the International Center for Cooperation and Conflict Resolution 1986-1988

National Institute of Mental Health Pre-doctoral Training Fellowship. Teachers College, Columbia University. Sponsor: Morton Deutsch. As a research assistant, conducted research on career development, personality, and conflict resolution styles, 1980-1982

## **Publications**

### Editorial Reviews

1995, *Basic and Applied Social Psychology*, Ad Hoc Reviewer

### Books

Harrington, C.C. & Boardman, S.K. (1997). *Paths to success: Beating the odds in American society*. Cambridge, MA: Harvard University Press.

### Book Chapters

Sandy, S. V., Boardman, S. K., & Deutsch, M. (in press). Personality and conflict. In M. Deutsch, P.T. Coleman, & E. Marcus (Eds.), *The handbook of conflict resolution: Theory and practice*. (3rd ed.). San Francisco: Jossey-Bass.

Boardman, S. K., & Sandy, S. V. (2010). Peacemaking in marriage. In N. J. Young (Ed.), *The Oxford international encyclopedia of peace* (Vol. 2, pp. 667-670). New York: Oxford University Press.

Sandy, S. V., Boardman, S. K., & Deutsch, M. (2006). Personality and conflict. In M. Deutsch, P. T. Coleman, & E. Marcus (Eds.), *The handbook of conflict resolution: Theory and practice*. (2<sup>nd</sup> ed.). San Francisco: Jossey-Bass.

Sandy, S. V., Boardman, S. K., & Deutsch, M. (2000). Personality and conflict. In M. Deutsch & P. T. Coleman (Eds.), *The handbook of conflict resolution: Theory and practice*. San Francisco: Jossey-Bass.

Boardman, S.K., Harrington, C.C., and Horowitz, S.V. (1987). Successful women: A psychological investigation of family class and education origins. In B. Gutek, & L. Larwood (Eds.), *Women's career development*. Newbury Park, CA: Sage.

### Book Reviews

Boardman, S. K. (2002). Resolving conflict: Theory and practice. [Review of *Collaborative approaches for resolving conflict*] *Peace and Conflict: Journal of Peace Psychology*, 8, (No. 2), 157-160. Mahwah, N.J.: Lawrence Erlbaum Associates, Inc.

Boardman, S. K. (2002). Getting to resolution: An analysis. [Review of *Getting to resolution: Turning conflict into collaboration*]. *Peace and Conflict: Journal*

*of Peace Psychology*, 8, (No. 2), 161-163. Mahwah, N.J.: Lawrence Erlbaum Associates, Inc.

Boardman, S.K. (1990). Conflict resolution and the volunteer personality. [Review of *The conflict resolution syndrome*]. *New Ideas in Psychology*, 8, (No. 1), 95-98. Oxford, England: Pergamon Press.

Boardman, S.K. (1989). Review of *The social psychology of education: Current research and theory*. *Teachers College Record*, 91(1), 120-123, New York: Teachers College.

### Online Articles

Boardman, S. K. (February, 2011) Marital Mediation and Communication. *Maritalmediation.com*.

Boardman, S. K., Fiske, J, Israel, L. & Neumann, K. (May, 2009). Marital mediation: An emerging area of practice. *Mediate.com*.

### Journal Articles

Boardman, S. K. (2013). Marital mediation: A psychological perspective. *Conflict Resolution Quarterly* 31(1), 99-108.

Sandy, S. V., & Boardman, S. K. (2000). The peaceful kids conflict resolution program. *International Journal of Conflict Management*, 11(4), 337-357.

Horowitz, S. V., & Boardman, S. K. (1995). The role of mediation and conflict resolution in creating safe learning environments. *Thresholds in Education*, 21, 43-50.

Boardman, S. K., & Horowitz, S. V. (Eds.). (1994).

Constructive conflict management: An answer to critical social problems? *Journal of Social Issues*, 50(1).

Boardman, S. K., & Horowitz, S. V. (1994). Constructive conflict management and social problems: An introduction. *Journal of Social Issues*, 50(1), 1-12.

Horowitz, S. V., & Boardman, S. K. (1994). Managing conflict: Policy and research implications. *Journal of Social Issues*, 50(1), 197-211.

Horowitz, S. V., & Boardman, S. K., & Redlener, I. (1994).  
Constructive conflict management and coping in homeless  
children and adolescents. *Journal of Social Issues*, 50(1), 85-98.

Boardman, S.K. (1986). Personality and interpersonal conflict: The effect of  
authoritarianism on conflict resolution strategies. *Dissertation Abstracts  
International*, 47, 1325B. (University Microfilms No. 86-10,743)

### **Presentations**

Boardman, S.K. (2009, December). *Marital Mediation*. Presentation for the Family  
and Divorce Mediation Council of Greater New York, New York, NY.

Sandy, S. V., & Boardman, S. K. (2001). *The influence of personality on conflict  
resolution styles and choices*. Poster session presented at the annual meeting  
of the International Association for Conflict Management, Cergy, France.

Boardman, S.K. (1998, October). *Paths to success: Implications for education  
programs*. Paper presented at The College Board National Forum, Orlando,  
Florida.

Horowitz, S.V., Boardman, S.K., & Cochran, K.M. (1998, June). *The peaceful kids  
safe kids conflict resolution program*. Paper presented at the meeting of the  
International Association for Conflict Management, College Park, MD.

Boardman, S.K., & Horowitz, S.V. (Co-Chairs). (1994, June). *Constructive conflict  
management: An answer to critical social problems?* Symposium conducted  
at the meeting of the International Association for Conflict Management,  
Eugene, Oregon.

Boardman, S.K., Horowitz, S.V., & Zia Mian, M. (1993, April). *Latent conflict in  
organizations: The role of power, personality, and gender*. Paper presented at  
the meeting of the Eastern Psychological Association, Arlington, VA.

Boardman, S.K., & Harrington, C.C. (1991, April). *Successful men: A psychological  
investigation of the antecedents of career success*. Paper presented at the  
meeting of the Eastern Psychological Association, New York, NY.

### **Professional Organizations**

Association for Conflict Resolution  
Psychology Today

**References Available Upon Request**



